

# TERMS AND CONDITIONS OF SALE

## UCPA SPORT STATION HOSTEL PARIS

### PREAMBLE

These booking terms and conditions of sale (hereinafter the « T&Cs ») apply, without restriction or reserve for any booking of accommodation (hereinafter referred to as the "Services"), and other services listed in a catalog dedicated, offered by the limited liability company with a capital of 20,000 euros, LS UCPA SPORTS EVENT, registered with the RCS of Créteil, under the number 502054786 and whose registered office is located at 21, rue de Stalingrad, 94110 ARCUEIL (hereinafter the "Service Provider or UCPA") to customers (hereinafter the "Customer") within the UCPA Sport Station Hostel Paris 19th (hereinafter "the Establishment"). The Customer and Service Provider are appointed together the parts". The Customer declares that he is proceeding for personal purposes that do not fall within the scope of his commercial, industrial, craft, liberal or agricultural activity and have full legal capacity allowing him to legally engage under these T&Cs. Any booking implies by the Customer, knowledge and acceptance without reserve of these T&Cs. All the T&Cs are subject to modification, totally or partially, at any time. If so, the new provisions will only apply to bookings booked from their publication date. The preamble is an integral part of these T&Cs. In case of contradiction on the interpretation of the T&Cs, the Parties agree that the French text prevails over the other versions.

### 1. BOOKINGS

Bookings are made exclusively on the website. Bookings are confirmed and the contract will only exist when a booking confirmation will be sent to the Customer.

### 2. ABSENCE OF THE WITHDRAWAL PERIOD AND CANCELLATION OF THE BOOKING

#### 2.1 ABSENCE OF THE WITHDRAWAL PERIOD

In accordance with Article L. 221-28 of the Consumer Code paragraph 12, the right of withdrawal does not apply for the booking of accommodation services. The Customer will therefore not be able to exercise a right of withdrawal and request a refund of his booking.

#### 2.2 CANCELLATION OF THE BOOKING

##### Cancellation by the Customer

No cancellation can be made by the Customer within the 48 hours before the date of travel. Example: For a booking of one night from Saturday to Sunday, the cancellation must reach the UCPA no later than Thursday before 3:00 p.m. Beyond this period, no refund will be made. Any cancellation notification must be sent by email to the following address: [reception@hostel.ucpa.com](mailto:reception@hostel.ucpa.com)

##### Cancellation by the Service Provider

UCPA may be exceptionally forced to cancel the booking in the event of force majeure and / or in the event of exceptional and unavoidable circumstances. You will be informed of the cancellation by UCPA as soon as possible. In case of cancellation of the booking,

### 3. PRICES AND TERMS OF PAYMENT

#### 3.1 PRICE

The prices relating to the bookings of the Services are indicated in euros (€) and all taxes included (TTC).

Besides, each Customer must pay a tourist tax calculated per person and per night on arrival at the establishment. The rate of the tourist tax is specified before the order and indicated in the booking confirmation e-mail. Unless otherwise stated on the website, additional services which are not automatically included in the Service are not included in the price. Additional services will be billed at the price in effect at the time of booking.

#### 3.2 TERMS OF PAYMENT

Full payment is required at the time of the booking, by secure payment by credit card.

### 4. TERMS OF CHECK-IN AND CHECK-OUT

During the Check-in, the Customer will be asked for a valid identity document. If the Service Provider finds that the Customer is of foreign nationality, he will be asked to complete an individual police form. In accordance with French law, the Customer's refusal to complete this individual Police form authorizes UCPA to refuse the check-in of the Customer. **The maximum duration of a stay will be seven (7) nights.**

The Customer returns the keys on the day of the Check-out from the Establishment.

### 5. OPERATING RULES

The access to the Establishment is strictly personal. It is strictly forbidden to give access to the establishment to an external third party.

Animals are not allowed in the Establishment.

The sale, possession or consumption of poisonous substances or plants classified as narcotics is prohibited. Concerning the consumption of alcohol, UCPA applies the regulations in effect. The introduction of alcohol on the site is strictly prohibited. The Customer undertakes to respect the property of other Customers and the places of common living, bathrooms, bedrooms ...

The Customer must behave in an orderly and acceptable manner and not disrupt the enjoyment of others, and in the respect of everyone. The Establishment may terminate the booking immediately with no further liability of a Customer whose behavior is causing or may cause distress, danger or annoyance to any other customers or any third party, or damage to property as endangering the safety or well-being of other Customers. Any indemnity will not be due as such. The Establishment is allowed, moreover, the possibility of exercising all lawsuits and claim damages and interest. The Establishment declines all responsibility related to acts of vandalism, destruction voluntary violence or theft during the stay.

### 6. AGE RESTRICTION

Minors are prohibited from booking a stay in the Establishment. During their stay, minors must be accompanied and placed under the responsibility of an adult and will only be accommodated on presentation of parental authorization.

### 7. INSURANCE

The Customer agrees to have civil liability insurance in order to be able to cover any damage he may cause during his stay in the Establishment.

### 8. DATA PROTECTION

In accordance with the European legislation in force and in particular within the framework of the general data protection regulation (EU Regulation 2016/679 of April 26, 2016), the information requested from the Customer is necessary for the reservation within the Establishment. Your answers are compulsory, the lack of answer making your reservation possible. You have a right of access, rectification, opposition and portability of information concerning you, which can be exercised at any time with [dp@ucpa.asso.fr](mailto:dp@ucpa.asso.fr). You also have the possibility to lodge a complaint with the CNIL.

### 9. COMPLAINTS, MEDIATION, LAW AND JURISDICTION

Any dispute relating to the execution and interpretation of these T&C's is governed by French law. All complaints must be sent by registered letter with acknowledgment of receipt, accompanied by supporting documents, specifying the number of the booking, either to the following address:

**UCPA - Pôle Relation Client Réclamation**  
**21-37 rue de Stalingrad**  
**CS 30517 - 94741 ARCUEIL CEDEX**

the postmark being taken as proof.

Or by email: [reclamation@ucpa.asso.fr](mailto:reclamation@ucpa.asso.fr) Any complaint after departure must be sent within the imperative period of fifteen (15) days after the date of stay. After this period, no mail can be taken into consideration. If the Customer has not obtained satisfaction with his complaint, or if he has not obtained a response within the following two (2) months, then the latter may submit his complaint to a mediator who will attempt to reconcile the Parties in order to find an amicable solution. In the absence of an amicable settlement between the Parties, any dispute arising out of the application of these T&C's falls under the exclusive jurisdiction of the French courts. The reference language, for the settlement of any disputes, is French.