

# INTERNAL RULES

UCPA SPORTS VILLAGES WELCOME CLIENTS WHO WISH TO PRACTICE SPORTING ACTIVITIES TOGETHER, TO LIVE IN A COMMUNITY AND THEREFORE ACCEPT AND UNDERTAKE TO RESPECT THE RULES DEFINED BELOW.  
EACH SPORT VILLAGE MAY HAVE SPECIFIC RULES LINKED TO ITS OPERATION WHICH WILL BE SPECIFIED AT THE TIME OF RECEPTION.  
THESE INTERNAL RULES ARE DISPLAYED AT THE RECEPTION OF THE SPORTS VILLAGE.

## 1. START AND END OF STAY: GUEST WELCOME

The UCPA Sports Village in which you are welcomed can only receive and hold clients from the day indicated on the voucher until the end of this one. Unless expressly agreed by the Management, a client cannot stay an additional night. The stay is a total package, early departures and late arrivals refunded.

Clients will have to go through reception to report their arrival in the Sports Village. UCPA reserves the right to request an identification document to verify the identity of clients.

In the event of fraudulent misrepresentation of their age in the context of stays offered during Happy Winter or Happy Summer promotional weeks reserved for 18-25 year olds, offending clients will be required to pay the difference between the cost of this promotional stay and the cost of the stay excluding the promotional rate, as well as a penalty of €250. In certain cases, UCPA management reserves the right to ask the offending client to leave the sports village without being entitled to any reimbursement.

In the event of age fraud on other age-grouped holidays, the offending client will be asked to leave the sports village without being entitled to any reimbursement.

## 2. RULES OF LIFE AND OBLIGATIONS OF CLIENTS

### 2.1. LIVING IN COMMUNITY

UCPA is a non-profit organization with an associative project, which has the desire to welcome, within its Village, clients from all social and cultural backgrounds, with the aim of promoting social diversity, knowledge and mutual recognition.

As such, each client is required to show respect towards themselves, other clients, staff and any third party inside and outside the center. No violent, insulting or discriminating act or statement will be permitted. Clients must demonstrate exemplary behavior both within the Village and outside.

Living in a community requires respecting the sleep and tranquility of all. After 10 p.m., clients are asked to avoid all noise and discussions that could disturb their neighbors. Consequently mobile sound devices are forbidden within and outside the building.

Please note that animals are not allowed in the UCPA Sports Village and our sports programs.

### 2.2. CLEANLINESS, HYGIENE AND PARTICIPATION IN THE COLLECTIVE LIFE BY THE CLIENTS

This house is yours: please keep the premises (rooms, bathrooms, common rooms) clean and in order.

Each client is expected to wear correct and decent general outfit within the Sports Village. Furthermore, for reasons of safety but also hygiene, wearing shoes is mandatory in all common areas of the Sports Village.

In winter, ski boots are not allowed outside the areas provided for equipment storage.

On a daily basis, a contribution is requested from clients, if necessary, to clear and clean the catering table and the Bar area.

At the end of the stay, the client participates for the check-outs of the rooms at:

- Cleaning the bedroom area and its bathroom;
- Placing bed linen and trash cans in the spaces provided for this purpose.

The storage, preparation and consumption of food are prohibited

in the rooms. For obvious safety reasons, no electrical household appliances can be brought and/or plugged into the rooms. For reasons of regulatory rules, no food from outside UCPA may be stored in the kitchen refrigerators.

### 2.3. TOBACCO, DRUGS AND ALCOHOL

UCPA Sports Village are subject to the application of the ÉVIN law. Smoking and vaping are prohibited. Smoking areas are indicated and provided for this purpose.

Any introduction of alcohol into the sports village is strictly prohibited.

A bar service is offered within the sports village. Our bartenders have the right to refuse to serve alcohol to inebriated clients.

Any possession, detention, consumption, trafficking or sale of drugs results in the immediate and definitive exclusion of the client in question.

The Management may, if necessary and with regard to any criminal offense, call the police.

## 3. RESPECT

The person and the human being are at the center of UCPA project. And respect for each person is a condition for their well-being. To live well together, it is essential that the living environment is a caring and respectful space. A framework where all forms of discrimination and disrespect are fought and where differences within the group are an enrichment for all.

UCPA acts in the fight against all forms of violence; any client who infringe these rules, through inappropriate behavior, may be subject to the sanctions defined in article 6.

### 3.1. DISCRIMINATION, SEXISM, HARASSMENT

Any discrimination of any kind (political, religious, ethnic, cultural, sexual, etc.) is firmly prohibited.

No violent, sexist, insulting or discriminating remarks of any kind whatsoever will be tolerated. The same goes for any form of harassment!

Our Clients must demonstrate constant correctness in their behavior, dress and language, both within the Sports Village and outside.

These rules also apply to the use of social networks and digital harassment.

### 3.2. SEXUAL AND GENDER-BASED VIOLENCE

Sexual and Gender-Based Violence constitutes offenses and expose the perpetrator to criminal convictions.

Particular vigilance from the staff will be applied in order to fight, in a context of positive revolution, against sexist and sexual violence.

### 3.3. PHYSICAL VIOLENCE

No physical violence or aggression is accepted within our establishment, as well as outside.

## 4. ACTIVITIES AND COMPLIANCE WITH THE INSTRUCTIONS OF UCPA STAFF AND SPORTS MANAGEMENT

The good running of our sports programs is conditioned by respecting schedules: be punctual to classes, meals and activities.

During the practice of the activities, clients must respect the instructions given by sports instructors and educators.

Any behavior or attitude likely to endanger the safety of a person or the establishment may result in their exclusion.

## 5. RESPECT FOR PROPERTY

Any damage or theft of any UCPA property (sports equipment (bicycles), leisure equipment, furniture, etc.) must be reimbursed up to its current value. UCPA reserves the right to file a complaint against clients involved in these damages.

In the event of damage to the equipment or improper use of UCPA security (fire extinguisher, alarm, fire detector, etc.) a fee of €250 will be billed to the client. UCPA also reserves the right to apply the sanctions defined in article 6 of these regulations.

UCPA cannot be held responsible in the event of theft or damage to valuable objects which have not been entrusted to it.

UCPA sports equipment is loaned to clients for the duration of the activity. Clients are responsible for their equipment. They must take care of it and return it in good condition, otherwise they will have to reimburse it or bear the cost of its restoration for any damage that is not attributable to normal use.

## 6. SANCTIONS

With reference to the general terms and conditions of UCPA which were accepted by the client at the time of its booking, these rules recall and specify the obvious principles which result therefrom.

UCPA reserves the right to sanction clients who infringe the principles defined in these rules.

After warning the client(s) for its behavior, and depending on the seriousness, UCPA may apply sanctions, including exclusion and filing a complaint.

UCPA reserves the right to sanction clients who contravene the conditions of this regulation. And depending on the seriousness of the behavior, it will give itself the right to implement sanctions, including exclusion.

UCPA also reserves the right to proceed with exclusion without prior warning when the facts are of such seriousness that they require immediate eviction. In the event of exclusion from the Sports Village, no refund or credit will be granted. Return and delivery costs will be the responsibility of the client, their family or the local community.

In cases likely to constitute criminal offense, UCPA reserves the right to file a complaint against the Client, to cancel all of its sports programs for subsequent departures and to proceed with its definitive exclusion from UCPA.

These few rules are only intended to make everyone's life more pleasant and easier, and the sporting stay more enjoyable. They must be accepted by all.

## 7. COMPLIANCE WITH THE LEGAL CONTEXT

UCPA Sports Village is governed by the French society. Respect for the law and the various Codes that govern our life in society (civil, penal, social action and family, work, etc.) is required.

*The Management Team  
March 26, 2024*